

# **COLLABORATIVE PAIRS AUSTRALIA**

## **Information Session**

### **Wednesday 15 November 2017**

1. Overview of Collaborative Pairs Program
2. Facilitator Training: What it involves and selection criteria
3. Application Process
4. Q& A

# COLLABORATIVE PAIRS AUSTRALIA

## Key Components of the Program

- Clinician/Health Service Provider and consumer undertake the program in pairs to work on a joint project
- 5 day program run over a 6 month period (1 session every 5 to 6 weeks) so that the pairs can work on the project
- Focus is on the partnership (ie relationship issues) and working together including holding critical conversations, influencing and negotiating skills

# COLLABORATIVE PAIRS AUSTRALIA

## Key Components of the Program

- Participants will receive input on Action Learning, Peer Consulting as models for developing effective partnerships. Appreciative Inquiry, Open Space and World Cafe methodologies are also introduced and practiced and their advantages and disadvantages are explored
- A knowledge capture process is utilised to inform learning
- Reflective practice
- Point of difference is consumers and health professionals are engaged together to build their partnership skills and capacity

# COLLABORATIVE PAIRS AUSTRALIA NATIONAL DEMONSTRATION TRIAL

**Partners:** CHF, King's Fund, WentWest, Western NSW, NorthWestern Melbourne and South Eastern Melbourne PHNs, ACQSHC

Two year project

**Year 1 (July 2017-June 2018)**

- Establish Collaborative Pairs Australia,
- Recruit facilitators and external evaluator
- Undertake facilitator training
- Launch Collaborative Pairs Australia

# COLLABORATIVE PAIRS AUSTRALIA NATIONAL DEMONSTRATION TRIAL

## **Year 2** (July 2018-June 2019)

- Undertake the external evaluation
- Deliver the program in the 4 PHNs (2 programs of up to 8 pairs in each PHN)

# COLLABORATIVE PAIRS AUSTRALIA FACILITATOR TRAINING

- Pairs (a clinical and consumer lead)
- 18 month commitment, in the first instance
- Attend a 5 day training program in London in March 2018
- Work with the PHNs to plan the delivery of the training
- Deliver 2 programs over a 12 month period (ie from July 2018 to June 2019)
- Receive supervision from the King's Fund
- Liaison with the Evaluators

# COLLABORATIVE PAIRS AUSTRALIA FACILITATOR TRAINING

Successful applicants for the first cohort of facilitators will:

- Enter into a contract with CHF
- Will have flights, accommodation and meals paid for to undertake the training
- Will be paid a flat consultancy fee for the planning and delivery of the program and engaging in supervision with the King's Fund

# COLLABORATIVE PAIRS AUSTRALIA FACILITATOR TRAINING *Application Process*

- Important to read and understand background information
- Must apply as a pair (ie a clinical and consumer lead)
- Must address all selection criteria including essential and desirable as a pair differentiating between the clinical and consumer lead
- Applications will be assessed on combined knowledge, skills, experience
- Attributes are important for both

# COLLABORATIVE PAIRS AUSTRALIA FACILITATOR TRAINING *Application Process*

- Applications must be submitted online
- Comply with the word limit
- Attachments, if used must be clear and demonstrate your experience in working collaboratively

# COLLABORATIVE PAIRS AUSTRALIA FACILITATOR TRAINING

## *Issues to Consider*

If you are considering being the clinical lead

- Have you got significant clinical experience delivering services?
- Are you an advocate of consumer-centred care?
- Are you committed to working with consumers in a new and different way?
- Are you open to change yourself at a personal level?

# COLLABORATIVE PAIRS AUSTRALIA FACILITATOR TRAINING

## *Issues to Consider*

If you are considering being the consumer lead

- Have you got significant lived experience engaging with health services?
- Are you an advocate of consumer-centred care?
- Are you committed to working with health professionals in a new and different way?
- Are you open to change yourself at a personal level?

# COLLABORATIVE PAIRS AUSTRALIA FACILITATOR TRAINING

## *Issues to Consider*

As a Pair, together

- Are you able to make the commitment?
- Are you willing to lead a change process?
- Do you share the same vision for the future health system in Australia?
- Do you think you can model effective partnership and collaborative practice to other pairs?
- Do you think you have a strong working relationship demonstrated by the capacity to address issues and areas of disagreement?