IN 2017-18, ON BEHALF OF OUR MEMBERS, CHF...

Identified and supported **80+ representatives** on national strategic committees, including the NPS MedicineWise Board, the Health Care Homes Implementation Advisory Group and the Pharmaceutical Benefits Advisory Committee.

Worked with our **growing member base** (currently 188 members, with 30+ new members joining this financial year), including organisations and individuals, to reach millions of consumers.

Were sought out and commissioned as **expert advisers** by key agencies, such as the Department of Health, PHNs, the Australian Digital Health Agency and NPS MedicineWise.

Were part of and **hosted panels at international and national roundtables, forums, events and workshops**, including the Consumer and Community Ministerial Roundtable with Health Minister, Greg Hunt, now a bi-annual event.

Convened **Special Interest Groups** on topics such as digital health and research.

Conducted our **Out of Pocket Pain survey** which drew 1,200 respondents and published the survey report **Out of Pocket Pain** and a companion report **Hear Our Pain**, highlighting people’s experience with treatment costs.

Provided monthly summaries of health news and our policy, project, media & representative work in **healthUPdate**, and reached over 3,000 subscribers with each issue of **Consumers Shaping Health**.

Generated over 1,400 media mentions across Australia including TV and radio interviews and commentary in print media.

Engaged with 7,500+ followers on Twitter with 500,000+ impressions, and 493 followers on Facebook, reaching an average of 4,000 users a month.

Conducted **10 Webinars** covering key healthcare issues, which were posted on our **YouTube** channel, which had over 4,600 views the past year.

**Launched the trial of the Collaborative Pairs initiative in Australia.** An initiative developed by the King’s Fund of London, the program brings health providers and consumers together to make a real difference to the health system.

**Launched Australia’s Health Panel** – the country’s first modern, interactive online platform devoted to harnessing the views of Australians about the state of the nation’s health care system.

**Led the conversation on key issues of health workforce and private health insurance in our journal, Health Voices.**