

# Patient centred care a pillar of Australia's healthcare system?

“Health systems need to maximise the efficiency of health services and long-term care...they also need, fundamentally to deliver improvements that matter to patients and their changing care needs....**people-centred care should better guide the course taken by health care in the future**”

Ministerial Statement, OECD Health Ministerial meeting, January 2017



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# Patient centred care a pillar of Australia's health care system?

“All Australian governments should reconfigure the health care system around the principles of patient-centred care, with this implemented within a five year timeframe”

Shifting the Dial: 5 Year Productivity Review, Productivity Commission, August 2017



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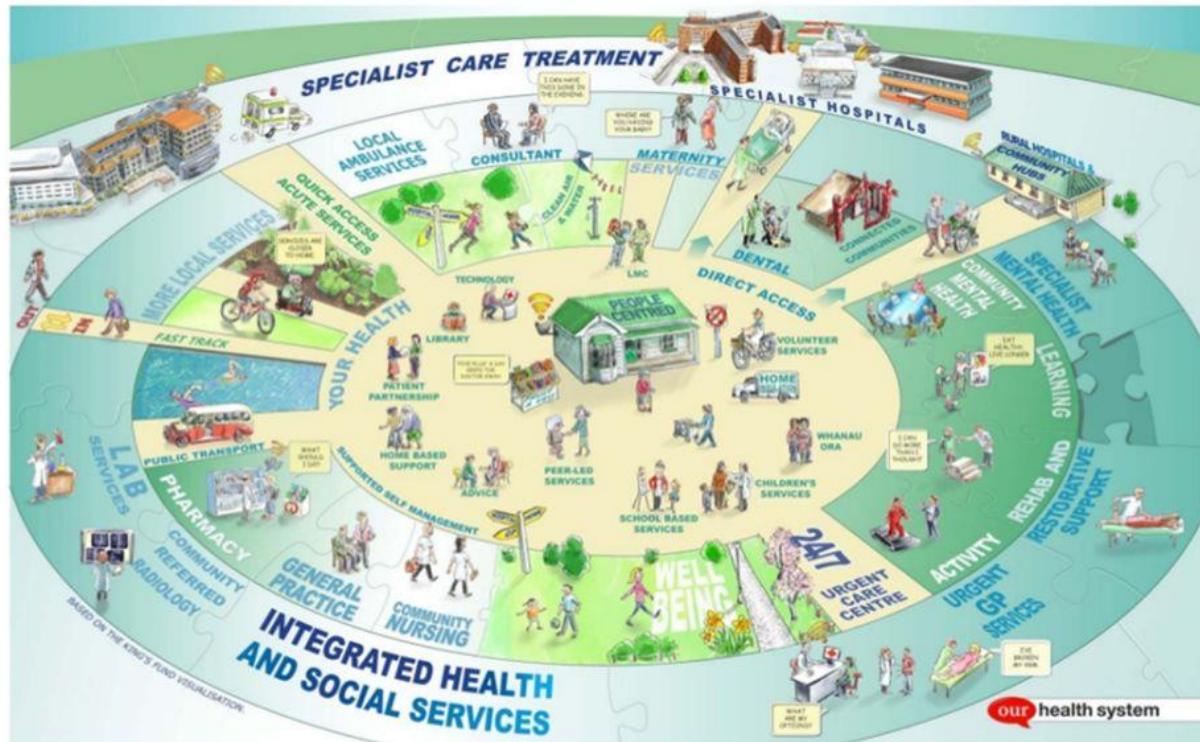
# Consumers at the centre of health care and health policy



**CHF**

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# An integrated system



TheKingsFund

Ideas that change  
health care

Canterbury  
District Health Board  
Te Pori Hauora o Waitaha

# Three shifts

- From institutions to people and places
- From service silos to system outcomes
- Enabling change from national to local

Source: *Get Well Soon: Reimagining Placed Based Health*, The Placed Based Health Commission Report, 2016