



Media release

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Consumers' voice drives digital health

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Health consumers are central to the design and delivery of a digital transformed health sector and the ongoing development of My Health Record, a digital system that enables improved safety and quality of patient care.

A Memorandum of Understanding signed between the Australian Digital Health Agency and the Consumers Health Forum of Australia (CHF) will ensure that digital health solutions are consumer-centred and advance the efficiency, quality, and delivery of healthcare in Australia.

“Our unique partnership with the Australian Digital Health Agency will ensure health consumers have a real voice in developing Australia’s digital health capability.

“Importantly, the MoU supports the national effort to promote increased use of the My Health Record system by consumers and carers,” CHF CEO Leanne Wells said

Agency CEO Tim Kelsey said the Agency’s ongoing commitment to consumer and community partnerships is critical to helping improve health outcomes for all Australians.

“With the support of CHF and our other stakeholders, My Health Record will significantly transform the health system. It will improve efficiency, quality, and delivery of healthcare,” Mr Kelsey said.

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About the Australian Digital Health Agency

The Agency is tasked with improving health outcomes for all Australians through the delivery of digital healthcare systems and the National Digital Health Strategy. The Agency was established on 1 July 2016 by the Australian Government as a statutory authority in the form of a corporate Commonwealth entity, and reports to all Australian governments through the COAG Health Council. www.digitalhealth.gov.au

About the Consumers Health Forum of Australia

CHF is the national peak body representing the interests of Australian healthcare consumers. CHF works to achieve safe, quality, timely healthcare for all Australians, supported by accessible health information and systems.

CHF member organisations reach thousands of Australian health consumers across a wide range of health interests and health system experiences. CHF policy is developed through consultation with members, ensuring that CHF maintains a broad, representative, health consumer perspective. CHF is committed to being an active advocate in the ongoing development of Australian health policy and practice.

www.chf.org.au